



## TRANSPORTATION RESOURCES

Members are eligible for both emergency and non-emergency transportation benefits. Depending on your plan and the service needed, prior authorization may be required.

### Anthem Blue Cross of California

<https://mss.anthem.com/california-medicaid/benefits/medi-cal-plan-benefits/transportation.html>

Schedule a ride Monday through Friday from 7 a.m. to 7 p.m. Call at least five business days before your appointment, or as soon as you can when you have an urgent appointment. If you are a new rider, call at least seven business days before your appointment.

- Phone: 1-877-931-4755 (TTY 711)

### BSC Promise Health Plan

<https://www.blueshieldca.com/promise/medical/index.asp?secMediCal=medicalMemberTransportation>

BSC recommends scheduling a ride at least 24 hours prior to your appointment. For urgent appointments, please call as soon as possible.

- Phone: (877) 433-2178 [TTY: 711], 24 hours a day, 7 days a week.

### Health Net

- **Medi-Cal:** Logisticare (855)-253-6863

### LA Care Health Plan

<https://www.lacare.org/members/member-support/transportation>

- **Medi-Cal:** 1-888-839-9909 (TTY 711)
- **L.A. Care Covered:** 1-855-270-2327 (TTY 711)
- **Medicare Plus (HMO D-SNP):** 1-888-522-1298 (TTY 711)

## OTHER RESOURCES

### 211

<https://www.211la.org/>

- Call 2-1-1 LA or (800) 339-6993

### Access

A public transportation agency dedicated to providing quality transportation for people with disabilities in Los Angeles County. To find out if you're eligible, please call (800)-883-1295 or <https://accessla.org/>.

### Adventist Health Transportation Assistance

The vans are able to transport 7 miles one way (12 miles for cancer patients) from 7 a.m. to 3 p.m. To schedule free transportation assistance, call at least three days in advance.

- Phone: (323) 260-5850

### One Degree Community Resources

<https://www.1degree.org/search?page=1&lat=34.0521691&lng=118.2437176&state=California&q=transportation>

### Public Transportation

WMCHC is easily accessible by both the Metro bus line and the Metro Gold Line train. The Metro bus line #68 stops directly in front of Medical Plaza III, where WMCHC is located. The Metro Gold Line train has a stop nearby the hospital campus. Take the Gold Line toward East LA and get off at Mariachi Plaza. The stop is three blocks from WMCHC. For more information, visit <https://www.metro.net/>.